

Master Servicing Platform Release Notes

November 16, 2019

Effective **November 18, 2019**, the Loan Servicing Data Utility (LSDU) 3.2 release will be implemented to support new Loan Data Change Module and additional functionality. LSDU is a suite of self-service tools providing servicers with accurate, near real-time, loan-level data and data exceptions, allowing for continuous reconciliation of Fannie Mae loans, cash positions, and offering operational efficiencies.

The following updates are included in this release:

• Updates to the User Interface (UI)

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With this release, updates will be made to the look and feel of the UI in LSDU. These will include an accessibility update to external users who will now be able to access the LSDU application Monday through Saturday, 24 hours a day. This was changed from the previous access timeframe of 8am – 9pm EST, Monday through Saturday.

For More Information

For more information about this release, please contact <u>Future of Servicing</u> or Master Servicing at 1-800-2FANNIE.